

****

**Functional Requirements Document**

**Ecommerce sales website**

Prepared for

**(Pudigai)**

Project

**Web user Application**

Prepared by

**Mohamed Ilyas. A**

* Ecommerce Requirement Document points:
* Customer Login/pre order stage Requirement points: (pre sales)
* Need website Page company
* Need customer ui login page register
* Need create user password to login
* Need mobile notification to maintain own page each customer ui
* Need item common search in top
* Need to Add Menu in left top with order details / my a/c / product Category list
* Need item list page w / Category filter
* Item details Brand picture/Description / model number
* Item variety / size / colour Pictures
* Item price with Discount Deal indication
* Need to show special price like Deal of the day price and deal end date
* Need to show the price w or w/o vat tax (inclusive all tax...)
* Need to show to customer how much Money he saved in this Deal
* Need to show to customer how many % Discount Deal he will get this
* Need to show to customer available qty by each colour and if stock end Detail
* Need to shoe to customer that Delivery free or charges
* Need to show to customer about product review and other comments
* Need to show choice to buy Dealers / other outlets
* Customer Approach to buying stage Requirement points:
* Need menu buy now
* Need menu add cart
* Need payment details
* Need cash on Delivery option if available
* Need to show to customer cashback policy / emi / bank offer.
* Payment method to pay, online cash bank/ Gpay / phone pay..
* Customer Address Location to reach despatch item
* need to show about when the Delivery reach customers
* Customer contact with additional contact number
* Need to show the payment invoice details
* Need to send customer Notification once payment done
* Need to show Delivery track online platform to know the status
* Need to Ask the Evaluation for the Delivery process while reached goods
* Need to ask the Delivery man performance and Attitude while Deliver the goods
* Need keep return / Exchange good policy
* Need to show the warranty period with Condition
* Need to ask customer feedback about the item usage
* Need to ask Customer about rating for product and app
* Need to keep area for Customers Questions
* Need to show Customer about Similar other products to buy